

2014-00371

B&W Awning Mfg. Co., Inc.
Since 1885

219 Walton Avenue - Lexington, Kentucky 40502 - Phone: 859-254-0973 Fax: 859-233-4354

RECEIVED

January 7, 2015

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PUBLIC SERVICE
COMMISSION

Kentucky Public Service Commission
PO Box 615
Frankfort, KY 40602-0615

Ref: Electric Interruption
for 1740 Hawthorne Ln.
Lexington, KY 40505

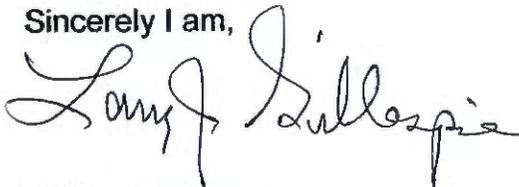
Complaint Dept.,

On occasions in the year of 2014 my electric, same furnished by KU, has gone off for various lengths of time. Said dates were 7/23, 8/1, 8/23, 8/24, 8/25, 8/28, 9/12, 11/12, 12/30, the service was off for various lengths of time on each occasion. Sometimes it would be off for only a few seconds to 30 minutes.

Each time the electric goes off for just a few seconds, my computer shuts down, my TV, my printer goes, my answering machine loses its time and message, the clock on my range loses its time, my bedroom clock loses time, and any other thing that is powered by electric. I do not like or appreciate having to reset all of the aforementioned. Due to KU's inability to furnish and continued or interrupted service.

The dates, above shown, did not happen due to ice storms or any storms. In calling KU about this problem I was told squirrels chew through the wires, and is part of the cause. If that is indeed the case there should be dead squirrels littering the north side of Lexington. IF KU cannot solve their problems, the residents of the area in which this is happening should be offered electric service from another company. KU certainly should not be granted a rate increase with this poor performance.

Sincerely I am,



Larry J. Gillespie
1740 Hawthorne Lane
Lexington, KY 40505
Ph.: 859-293-0129

Since 1885

